

#### **Community Care Lawyers**

HEALTH CARE . SOCIAL CARE . COMMUNITY CARE



Our service is for those facing the complexity of the health and social care system and who are struggling to be heard.

#### Common problems we can help with:

#### The right place:

- · How to choose the right care setting
- · What if I am asked to pay a top up
- · What if I disagree with the professionals

#### Community care issues:

- How the means test works and has it been applied properly
- · Deprivation of assets

#### Statutory funding

- NHS Continuing Care applying and appealing
- Direct payments



If you feel the professionals aren't listening, it helps to get a professional on your side.

e: sheffieldhealth&care@wrigleys.co.uk

t: 0114 267 5588

wrigleys.co.uk



Hywel Jenkins Solicitor

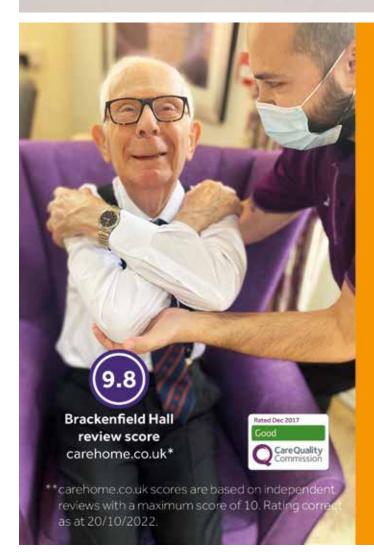


Janice Jefferies Paralegal









# Who cares if Eric likes to exercise? We do.



Brackenfield Hall care home 66a Fox Lane, Frecheville, Sheffield, S12 4WU Call 0114 299 7630

Visit www.anchor.org.uk/BrackenfieldHall

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We work with many partners across the city, such as health and GPs, charities, community organisations, police and housing to make sure we continue to provide choice, control and independence for people in Sheffield.



#### **Legal Statement**

This guide is not intended to be a complete and authoritative statement of the law on the issues covered. Sheffield City Council cannot accept responsibility for any loss arising from the use of information contained in this booklet.

## Staying independent at home

This guide has lots of information about support that can help you to remain independent at home, and details of other options like sheltered and extra care housing.

Coronavirus (COVID-19) support. If you need some support because of Covid-19, please call our community helpline on 0114 273 4567. There's also information about support available on the Council website: www.sheffield.gov.uk/your-city-council/coronavirus-hub/support-for-people.

There are also a wide range of voluntary and community organisations in Sheffield that can help. Some of these are listed below, but for a complete list visit the Sheffield Directory website: www.sheffielddirectory. org.uk. Many services have changed how they're working, so it's always best to contact them first to check for any changes.

- · Age UK Sheffield
  - (for people aged over 50 years)
  - www.ageuk.org.uk/sheffield
  - **2** (0114) 250 2850.
- Alzheimer's Society Sheffield
  - www.alzheimers.org.uk
  - **2** 0333 150 3456.
- Disability Sheffield

(for people with a disability or long-term condition)

- www.disabilitysheffield.org.uk
- **2** (0114) 253 6750.
- Sheffield Carers Centre
  - www.sheffieldcarers.org.uk
  - **2** (0114) 272 8362.
- Sheffield Mencap

(for people with a learning disability)

- 🔍 www.sheffieldmencap.org.uk
- **2** (0114) 276 7757
- Sheffield Mind

(for people with a mental health problem)

- 🔍 www.sheffieldmind.co.uk
- **2** (0114) 258 4489.

- Sheffield Royal Society for the Blind
  - www.srsb.org.uk 2 (0114) 272 2757.
- Deaf Advice Service
  - citizensadvicesheffield.org.uk/ deaf-advice-team/
  - deafadvice@citizensadvicesheffield.org.uk
  - SMS/WhatsApp message only: 07946 003349.
- Shelter (for people who have a housing issue) england.shelter.org.uk/get\_help/ local\_services/sheffield 2 03301 755 121.

## Short-term help

You may be referred to get short-term reablement support from The Short Term Intervention Team (STIT) or the hospital's CICS team. These teams are collectively known as The Active Recovery Team.

This kind of support can make a real difference when getting better after an illness, a fall, or after an operation. And it can help you to regain your independence in your own home.

The team will:

- give you information and advice about organisations near to you that can help you regain independence in your own home.
- provide help and support so that you're able to continue to live in your own home without any support or the right level of long term support to meet your needs. This might be help with personal care (washing and getting dressed), preparing meals and medication.
- help you to regain your independence by providing the opportunity to talk through what you're struggling with, and either learn new ways to do the things you've always done, or by using equipment to support you.

LiveWell at Home offer short term support to help you to live independently in the community. There's help available in your local area, whether you're an owner occupier or live in rented accommodation.

If you're aged 55 or over with an age related health condition, you can contact the Live Well at Home prevention and outreach service. This is a free service run by South Yorkshire Housing Association. They offer flexible support in a setting of your choice related to your health or housing needs:

- support following a hospital stay (if you need a more suitable home or adaptations).
- help to seek advice on managing your health and staying well.
- · advice on how to maximise income, apply

for grants and benefits.

- advice on budgeting and managing debt.
- finding a new home and helping you look at options.
- a 17-point 'Home Check' which identifies issues like hoarding, damp, repairs and potential adaptations.
- signposting to wellbeing services, with a focus on Dementia and physical health.
- help you identify community groups and activities. We believe no-one should feel lonely or isolated.
- signposting to services to help you quit smoking and cut down on alcohol.
- www.livewellathome.org.uk
- livewellathome@syha
- **2** (0114) 290 8359

## Long-term help at home

There are many services that can help you stay independent in your home, such as:

- · equipment services, including care alarms
- home care
- gardening and handy person services
- meals delivered to your home.

#### **Equipment**

There are many different types of equipment that can help you at home. Talk to your GP who can refer you to a community nurse, occupational therapist or physiotherapist for advice or an assessment of your needs. They may be able to organise a loan of equipment such as mobility aids, commodes or hoists to help you remain independent in your home.

Do you have any loaned equipment which you are no longer using? Medequip are able to arrange collection of equipment previously loaned by the British Red Cross. Please call ∠ (0114) 553 6449 or email sheffield@medequip-uk.com.

You can also buy small aids like tap turners, grab sticks, long handled shoe horns, water proof sheets and wide handled cutlery.

There's a number of local equipment suppliers that have showrooms you can visit to try and buy equipment:

#### CareCo

Unit 3 Burton St, Penistone Rd, S6 2HH.

**2** (0114) 551 1569

www.careco.co.uk/sheffield-showroom.htm

#### Clark & Partners.

Call 2 (0114) 239 0610 (Gleadless),

2 (0114) 229 3391 (Handsworth).

Visit: 🧖 clarkshop.co.uk

Eden Mobility. A Halifax Road, S6 1LH.

Call 2 0800 652 8444 or 2 (0114) 321 1616.

Visit: www.eden-mobility.co.uk

Parkgate Mobility. 262 Handsworth Road, S13 9BS. Call 2 (0114) 437

2067. Unit 30, Hillsborough Barracks,

S6 2LW. Call 2 (0114) 437 2329

Visit: www.parkgatemobility.co.uk/mobility-shops

Premier Mobility. 

17-21 Abbey Lane, Woodseats, S8 0BJ. Call 

0800 3689923.

Visit: www.premiercommunity.co.uk/ find-our-showrooms/woodseats-sheffieldshowroom/ Sheffield Mobility Solutions. 49 96 Bradfield Road, S6 2BZ. Call 2 (0114) 231 5131.

Visit: « www.sheffieldmobilitysolutions.co.uk

#### **Sheffield Royal Society for the Blind.**

5 Mappin Street, City Centre, S1 4DT.
Call ≥ (0114) 272 2757.

Visit: srsb.org.uk/Equipment-Centre/

Wicker Independent Living. 461-67 Wicker, S3 8HT. Call 2 (0114) 272 3729. Visit: 70sscare.co.uk/pages/wicker-independent-living-store

#### **Buying equipment online**

If you want to buy equipment online there are several websites you can visit:

#### Age UK Sheffield:

ageco.co.uk/independent-living

### **British Red Cross Independent Living Online Shop**:

store.redcross.org.uk

#### **Disabled Living Foundation:**

livingmadeeasy.org.uk

#### **Healthcare Pro:**

www.healthcarepro.co.uk

#### **Living Aids Direct**

www.livingaidsdirect.com

#### Medequip's Manage at Home:

www.manageathome.co.uk

#### **Performance Health:**

www.performancehealth.co.uk

Pharmacies like Lloyds and Boots have an extensive range of equipment and solutions to make life easier in the home. You can also buy from these online from their websites.

#### **Getting some advice**

For advice on what equipment is right for you, contact:

Age UK: 

www.ageuk.org.uk/sheffield or call 

(0114) 250 2850.

#### **Disability Sheffield:**

www.disabilitysheffield.org.uk or call 
 2 (0114) 253 6750.

Or visit the **Carers UK** AskSARA website:

https://carersuk.livingmadeeasy.org.uk for an easy-to-use, online self-help guide.

#### **Care Alarms**

Emergency care alarms can offer round the clock support every day of the year to people who need them. They can also provide extra peace of mind for carers who know their loved ones can get help when they can't be there.

Sheffield City Council's City Wide Care
Alarms service is available to anyone over
the age of 18 and can help people remain
safe, secure and independent in their own
home. An alarm button is worn and together
with a base unit (which you can hear and
speak through thanks to its powerful
microphone and loudspeaker), can give you
access to help from a call monitoring centre.
A range of automated alarms are also
available to help manage risks in the home.
Find out more at www.sheffield.gov.uk/
carealarms or call (0114) 242 0351.

#### **Occupational Therapy support**

Sheffield City Councils Occupational Therapy Team helps people of all ages who need advice on how to remain at home, safe, well and active.

We can help you if you're finding it increasingly difficult to carry out daily tasks, such as: getting in and out of your home, making your own meals, getting out of a chair, your bed or bathing and toileting. We could help you find different ways to do daily activities.

#### We can:

- Provide minor adaptations such as grab rails, second stair rail or handrail outside to help with mobility.
- Discuss and provide specialist equipment to aid your daily living such as perching stools, kitchen trolleys, specialist beds, chairs, toilet frames.
- Discuss major adaptations such as ramps for wheelchair access, stairlifts, level access showers.
- If you have a carer, we will support them to work out the best way to help you stay as active and independent as possible.

Call (0114) 273 4709 Mon-Fri 9am-5pm, visit www.sheffield.gov.uk/home/social-care/adapting-your-home or email CommunitiesEquip&Adaptations@sheffield.gov.uk.

If we can help, we will arrange a telephone or video assessment or a home visit. The assessment usually takes about an hour. If English isn't your first language, we can arrange an interpreter.

The assessment and minor adaptations are free of charge. Any equipment provided will be on a long-term loan, also free of charge. You may be eligible for a Disabled Facilities Grant towards the cost of major adaptations. This is a means-tested grant and you may need to pay a contribution. If you're a council tenant, adaptations will be free of charge.

#### **Gardening & handy person services**

You can find gardeners and handy person services on the Sheffield Directory website:

www.sheffielddirectory.org.uk and on Yell (online Yellow Pages): www.yell.com.

Find other trades like plumbers, carpenters and electricians that hold the government backed TrustMark from the website:

🔍 www.trustmark.org.uk.

#### Meals delivered to your home

There are specialist companies that can deliver frozen meals to your home:

- Oakhouse Foods:
  - www.oakhousefoods.co.uk. Call 2 0333 370 6700.
- Wiltshire Farm Foods:
  - www.wiltshirefarmfoods.com. Call ≥ 0800 077 3100.

Or have a regular hot meal delivered to your home from

#### Park Care Meals:

www.parkcaremeals.co.uk. Call 2 (01709) 365 077.

#### Home care

Home support providers can help you with things like:

- cleaning
- personal care, such as washing and dressing
- shopping

We have a full list of all the home support providers that are registered with the Care Quality Commission (CQC), on the Sheffield Directory website:

www.sheffielddirectory.org.uk.

We advise you to visit the CQC website to read the inspection reports on any services you are considering buying:

www.cqc.org.uk. You can also visit the Sheffield Directory website where you can find out which of these services are on the Council's Recognised Provider List.







#### WE OFFER EXCELLENCE IN CARE

The many types of care that we offer support with include dementia care, residential, day care, palliative care, reablement and respite care, among other specific requirements.

#### **OUR CARE**

- ✓ **Devotion** We endeavour to listen and respect your requests at all times.
- ✓ **Reliability** We are the provider of choice in the area for all types of care, from a short respite to permanent support.
- ✓ **Affection** Care is our passion and this mantra is shared by each and every member of our long serving staff team.

#### (CONTACT US)

**Hoyland Hall Care Home**Market St, Hoyland, Barnsley S74 0EX
Tel: 01226 745480

E-mail: admin@hoylandhall.co.uk www.hoyland-hall.co.uk





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## **Supported Living**

Supported Living services support tenants, people who own their own home and people who live with family carers, so they can live as independently and safely as possible.

You may want this support because you have a learning disability, a physical disability or sensory impairment.

You may want a few hours of support a day or week to help you with the things you have to do, or you may want 24 hour support to help with your care. Your support can help with things like:

- managing bills and money including applying for benefits and paying rent
- contacting your landlord about repairs
- · cooking and healthy eating
- getting a job
- shopping, housework or gardening
- learning new skills for independence
- personal care and well-being
- managing medication
- accessing employment, sports and social activities.

People who have support from a Supported Living service can live in a variety of different places, like:

- a home you share with someone else, or a group of people. You all agree to live together in shared accommodation.
- a home you live in on your own a flat, house or bungalow.
- · living at home with family.

Many of these services in Sheffield have agreed to meet Sheffield City Council's standards for good quality care and support that is centred around people. The standards help make sure people are supported to achieve their goals. When a service provider meets these standards they are included on the Supported Living Framework.

You can find details of all the services that meet these standards on the Sheffield Directory: www.sheffielddirectory.org.uk/housingsupport.

If you think you want help from the Council to arrange your Supported Living contact the Council's First Contact Team. (details on p18).

## Moving to a more suitable home

There's a whole range of housing services that can help you be as independent as possible, delaying the time when you'll have to consider moving into a care home.

#### **Mutual Exchange**

Thousands of tenants have been helped to swap their Council or Housing Association home with other social tenants. This is known as Mutual Exchange. This can help if you need to move to a different part of the city or even to another part of the UK, or if you want to swap because your home is no longer suitable for you. You can apply to swap homes if you're a tenant of Sheffield City Council or a Registered Social Landlord.

You can find someone to swap with yourself, or you can go to the Sheffield Property Shop website to find further information on mutual exchanges www.sheffieldpropertyshop. org.uk.

If you're a Sheffield City Council tenant you can advertise to exchange your tenancy free of charge on the national Home-swapper website: www.homeswapper.co.uk.

If you're interested in doing a Mutual Exchange and want more advice you can call the Housing Call Centre on ∠ (0114) 293 0000 or ∠ (0114) 205 3333, or visit us at the Sheffield Property Shop, Howden House (details on p18)

#### **Downsizing**

If you're in social housing you can also apply to move to a smaller property which could be more manageable for your needs. You may be awarded priority to do this. You can find out more about this on the Sheffield Property Shop website: www. sheffieldpropertyshop.org.uk. You'll also find great advice to help you get this right – or you can call the Property Shop on (0114) 293 0000 (North Sheffield), (0114) 205 3333 (South Sheffield). If you're in a council property your Neighbourhood Housing Office will be happy to visit you and talk to you about downsizing.

#### **Medical priority rehousing**

The Council's Health and Housing team can help you if you're having problems in your home because of a health condition or disability. This includes things like:

- you have severe mobility problems and cannot reach essential facilities in your home, like the toilet, bath or shower, or you cannot get in or out of your home.
- you have to live closer to a carer, or your carer has to live closer to you, for essential support with daily living.
- you have a long term health or mental health problem and your housing situation is making your problems significantly worse and you find it difficult to live independently.

The Health and Housing team can also advise you on support to allow you to remain in your home.

They will also liaise with the Equipment and Adaptations team to see if any equipment or adaptations would enable you to remain independent in your home.

To apply for medical priority housing, fill in an application form. To get a form call ∠ (0114) 273 5522, email → healthandhousingneeds@ sheffield.gov.uk or call into any Council housing office or First Point.

## Independent living for older people: Sheltered housing

Sheltered housing is rented accommodation designed for people aged over 60, who want to live independently but require some additional help and support. Sheltered schemes vary but can provide things like:

- self-contained flats, studio apartments or bungalows.
- communal facilities such as a lounge for social activities, gardens, kitchen, laundry.
- safety and security.
- neighbourhood officer or scheme manager.
- housing management and support service.
- · caretaking service for the communal areas.
- 24 hour emergency response through an alarm service.

You can find information on sheltered housing in Sheffield and the rest of the UK, from the Elderly Accommodation Council website: www.EAC.org.uk. For information about Sheffield City Council's sheltered housing contact the Council Housing Service on (0114) 293 0000.

## Independent retirement living with care

Buchanan Green is a new retirement living scheme at Parson Cross. It's for people over 60 who want to live independently but may need care and support and the reassurance of onsite staff 24/7.

There are 140 properties consisting of:

- 122 modern, accessible, 1 and 2 bedroom apartments
- 6 apartments which can be easily adapted for people who use a wheelchair
- 18 Bungalows.

They all have:

- modern fitted kitchens and accessible shower rooms
- door entry system
- 24hr emergency care alarm system.

The scheme has the following facilities:

- private residents lounge and landscaped gardens
- communal laundry facilities
- guest flat
- scooter storage
- public Wi-Fi in communal areas
- communal activities space which is also available for hire for special events
- café which is also open to the public.

And pets are allowed!

There will be:

- one care provider on site for those who have an assessed care need
- dedicated housing staff to provide housing management and support
- caretaking services to keep communal areas clean and safe
- health and wellbeing services delivered in partnership organisations
- out of hours concierge service.

The 1 bed apartments are £196 per week. The 2 bed apartments and bungalows are £210 per week (this does not include costs of care). If you're on a low income you are likely to receive help towards the costs of paying your rent. A proportion of properties will be allocated to people with an assessed care need.

For further information about the new scheme please contact the Older Persons Independent Living Service

homesareasheltered@sheffield.gov.uk, 2 (0114) 293 0000.

#### **Extra Care Schemes**

**Extra care housing schemes** help people aged over 55 to live independently with the confidence that help is there when required.

The schemes provide self-contained flats and bungalows with staff on hand to help when required. They vary in size, location and facilities, with many offering homes to rent, buy or part-buy.

On average the weekly rent for one of the properties in Extra Care Schemes, depending on Housing Benefit is around £210 per week (cost does not include care costs).

Five schemes have been developed in partnership with the City Council. For more information contact them direct:

- Guildford Grange at Norfolk Park call ≥ (0114) 273 7888.
- The Meadows in Shirecliffe call 

   (0114) 243 5749.
- White Willows in Jordanthorpe call 

   ∠ (0114) 237 7960.

If you currently receive funding for care from Sheffield City Council and are thinking of moving into an Extra Care Scheme, please contact the SCC Link Worker for the scheme you're considering:

- Jean Peachey 2 07805 757864 (Roman Ridge Extra Care)
- Cath Lewis 2 07711 153646 (White Willows Extra Care)
- Rebecca Spencer 2 07876
   870377(Guildford Grange Extra Care)
- Jean Peachey 2 07805 757864 (Meadows Extra Care)
- Julie Robinson 2 07826 127119 (Brunswick Gardens).

Buchanan Green is a new build Independent Retirement Living with Care scheme for people aged over 60. For further information please contact the SCC Link Worker Karen Linton on 2 07909 936273.

There are some other schemes which offer a range of different support and services, you can find out more at www.housingcare.org.

## Residential care and nursing homes

Deciding to move into a care home is a big decision, that's why we've given you details of all the other ways you can get help to live in your own home. But if you're considering this, it's important to get good advice so you know what will be right for you. In this section, we've provided some helpful advice and answers to frequently asked questions to help you make the right choice for you.

## How will I know if I should move into a care home?

You may not have to move into a home – there are now lots of ways you can get help to remain at home.

As well as the advice we've provided above, the Council's First Contact Team can give you, or your family and friends, ideas of how you can support yourself and how to proceed. You'll find their contact details on p18.

If you're paying for your care and support and feel you cannot be independent in your home any longer, contact any of the homes in the guide to discuss the cost of your place, how you'll pay them and when you can move in. We strongly recommend you use the advice in this guide to help you choose a home.

If you want help from the Council to arrange your move, contact the First Contact Team (details on p18). The Council will talk to you about the problems you're having. If the Council agrees you need to live in a home, they will help arrange your place in a home.

The Council will also talk to you about your finances. Unlike NHS healthcare, social care is not free. Most people pay for some or all of their care and support in a home.

Your finances include your income (including benefits and pensions) and your savings or investments. The Council will use national rules based on the Care Act 2014 to work out what you can afford to pay and what, if anything, the Council will contribute towards the cost of your place in the home.

#### **Getting financial help**

When paying for a place in a care home there are 2 key principles which apply to everyone:

- You'll never have to pay more money towards the cost of a care home than you can afford.
- If you have £23,250 in capital (such as savings) you'll have to pay the full cost of your care.

To work out how much you have to pay for your care, the council first take into account your capital, and then your income.

**Your capital** can include the value of any cash, savings, stocks and shares you have.

**Your income** can include money you regularly receive from a pension, charity or other organisation.

#### Working out your capital

Things you should take into account:

- the total value of the cash, savings, stocks and shares you currently have
- the total value of anything you own that could be sold (excluding personal possessions).

It's important to know that the value of your home is counted as capital unless:

- your spouse or partner is still living in the property
- a relative aged 60+ years is still living in the property
- a relative who is substantially disabled is still living in the property
- a relative who is dependent on you and is aged under 18 is still living in the property
- a person who has cared for you and has been living with you for the past 5 years is still living in the property (subject to circumstance).

If you own your home you may be able to get a loan from the Council called a "Deferred Payment Agreement". Interest is charged on this loan, and it's secured against your property. The Council's First Contact Team can help you if you wish to apply for this (contact details on p18).

#### Capital over £23,250

If you have capital over £23,250 you'll have to pay the full cost of your care. This is known as being a 'self-funder'. This means you get a head start as you can contact care homes in this guide whenever you're ready.

#### Capital between £14,250 and £23,250

If you have capital over £14,250 but under £23,250 Sheffield City Council may contribute towards the cost, but will need to look at your care and support and financial circumstances in more detail.

#### Capital under £14,250

If you have capital worth less than £14,250, it will not be included, but your income will still be considered. Sheffield City Council may contribute towards the cost, but will need to look at your care and support and financial circumstances in more detail.

#### Working out your income

Your income can include any money you get regularly like:

- a pension or regular payment from a charity or other organisation
- benefits you receive (some benefits such as Working Tax Credit are not included)
- the council will also take into account an amount from the value of your capital, between £14,250 and £23,250. This is called Tariff Income. Tariff Income on this capital is not the actual interest you receive from it. The tariff income is calculated using Government rules.

#### Meeting with you

After the Council has talked to you about the problems you're having, they'll arrange for an officer to talk to you about your finances.

They will discuss all this with you and answer any questions you have. You can read more about this in the factsheet: Paying for your care and support in a residential or nursing home. Download a copy from the Council website: www.sheffield.gov.uk/factsheets.

The factsheet explains what is and is not included in the income and capital calculations when the Council look at your finances.

When we're planning support with you, if we agree that your care and support needs are best met in a care home, we'll provide you with a choice of suitable care homes that are available and affordable within your personal budget. Your personal budget is the amount of money we've allocated to meet your care and support needs. If you choose to live in a home that costs more than this amount, you'll need to ask someone else (like a relative, a friend or a charity) to pay the difference. This is called a 'top up'. They must sign a written agreement which sets out the extra costs and how often they have to be paid. If at any time they're not able to pay the top up, we may ask you to move to another home. We can also give you information about a "Deferred Payment Agreement" which can help

"Deferred Payment Agreement" which can help you pay your care and support contribution. This is an agreement between you and the Council to delay paying the costs of your care and support until a later date, or until your death.

If a nursing assessor decides you require nursing care in the home, NHS Sheffield will pay for the nursing part of your care. Unless you pay the full fee for your care yourself, this won't affect the amount you pay towards your care.

If you choose not to tell the Council about your finances you will have to pay for the full cost of your place in a home.

If you are funding your own care in a Residential / Nursing Home the Council advise that you seek independent financial and legal advice to make sure that you get all the income you can and get the best return from your capital.

You should continue to receive Attendance Allowance while you are paying for your own care, if you are not in receipt of this at the higher rate it is likely that you would be eligible if you need 24 hour care.

#### How to pay for your care in a home

If you arrange or pay for your place with the care home directly, you can agree how you will pay for you care with the manager of the home. If the Council is helping to arrange or pay toward the cost of your care in a home, or a relative or other representative is paying a top-up, you or they will pay Sheffield City Council. Most people prefer to pay by Direct Debit. It's the safest and most convenient way to pay. To talk to the Council about this contact the Residential Care Homes Payments and Support Team. Call 0114 273 6717 (select Option 1 and then Option 2 to speak to the team). Or email residentialsupport@sheffield.gov.uk and the team will call you back as soon as possible.

#### **Getting financial advice**

Choosing how to pay for your long-term care is a big decision. You should speak to a Financial Adviser (who is regulated by the Financial Conduct Authority) to discuss which option is best for you.

A Financial Adviser will be able to discuss how you can help make your money last and let you know about financial products which are designed to help with paying care costs.

You will have to pay to see a Financial Adviser, but they must tell you how much their advice is going to cost. They must also tell you up-front whether it's a fixed fee or based on the time they spend working for you. Money Helper is a free, independent money advice service (backed by the Government). They can explain about the different types of Financial Adviser and help you to find a choice of Regulated Financial Advisers. You can call them on

≥ 0800 011 3797 or find out more on the Money Helper website:

www.moneyhelper.org.uk/en/getting-help-and-advice/financial-advisers/choosing-a-financial-adviser.

If you're entering into a legal agreement with the Council or someone else (such as a Deferred Payment Agreement) you

should also consider taking legal advice (for example from a solicitor or from Sheffield Citizens Advice and Law Centre, call 2 0808 278 7820.

You can also get free and impartial information on money matters from a range of local and national organisations. This should not be instead of talking to a Financial Advisor, but can be very useful in addition to it.

Get more information about the cost of paying for care from:

- Society of Later Life Advisers (SOLLA).
   Call 2 0333 2020 454
   www.societyoflaterlifeadvisers.co.uk.

Check you are getting the benefits you're entitled to:

- Sheffield Citizen's Advice.
   Call 2 0808 278 7820
   www.citizensadvicesheffield.org.uk.
- Or visit the Government advice website:
   www.gov.uk.

## Choosing a care home and what to do next

Don't forget what's important to you! This could be being close to family and friends, socialising, taking part in a local activity, or being able to enjoy time outdoors. Residential and nursing care homes in Sheffield differ in location, size, the special services they provide, equipment available and the cost. So it's always important to keep in the back of your mind those things that you feel are most important to you when choosing a home.

There are lots of things to think about when choosing a home, so to make things easier for you we've created a checklist of key questions to ask when choosing or visiting a home. You can find this at the end of this guide – Choosing a home checklist.

Also try finding out what others think. Check out what people in Sheffield are saying about local homes by reading some of the comments on the Healthwatch Sheffield website:

www.healthwatchsheffield.co.uk.

All the homes in Sheffield have to register with the **Care Quality Commission (CQC)**. The CQC makes sure the homes meet minimum standards of good service, and then inspect the services regularly.

When you go to the CQC website:

www.cqc.org.uk, you can find the ratings for all homes in Sheffield and read their inspection report. We strongly advise you to read the most recent reports for the homes you are considering, because the standards in homes can alter for a variety of reasons. You can contact the CQC through their website or by calling them on 2 03000 616161.

## What's the difference between a residential home and a nursing home?

A residential home provides 24 hour care by trained staff and is regularly visited by a district nurse. The type of care provided is similar to the care that you would get if a relative or friend looked after you (including washing and dressing, meals and going to the toilet). You can stay in a home for a short time (known as respite care) or live there permanently.

There are special homes for people with a learning disability, a physical or sensory impairment, a mental health problem, or a drug or alcohol problem.

A nursing home provides care like a residential home, but also provides 24 hour nursing care by trained nursing staff. The person in charge is always a qualified doctor or nurse.

For both a residential and nursing home you would get:

- your own room
- help to be as independent as possible
- 24 hour care support
- help with washing and dressing, at meal times and with going to the toilet.

#### Which home will I like?

We often hear that people find it easier to make a decision about the home they want to live in, after they have paid a visit. Therefore, we strongly recommend that you and your family and/or friends visit all the homes you're interested in, and consider visiting them at different times of day.

## What happens if the home I choose is full?

If the home is full you can choose to live in a similar home while you wait. Then when a place is available you can choose either to move or stay where you are (this will depend on your individual circumstances).

## What if I don't want to go into another home temporarily?

If you're not at risk the Council can give you advice on how you can support yourself to stay in your home until a vacancy is available. Of course, if you're at risk, or if your care and support can only be provided fully by living in a home, then the Council will advise you to move into another home temporarily.

#### Who decides when I cannot?

The Mental Capacity Act (2005) is there to help and support people to make their own decisions whenever possible. This includes helping people to plan for the future if they have a condition which affects how they make decisions (such as dementia or a learning disability). The Act aims to support people who lack capacity, but not restrict or control their lives.

To meet our responsibilities under the Act:

- 1. We will always start by assuming a person has capacity.
- 2. We will always first do all we can to help a person to make a decision, before we act or make a decision for them.
- 3. We will not treat a person as being unable to make a decision, just because they make an unwise decision.
- 4. We will always act or make a decision for a person in their best interests.
- We will always consider when we act or make a decision for a person that it's the least restrictive of their rights and freedom of action.

The Mental Capacity Act sets out how to assess capacity and how decisions can be made if someone is assessed as lacking the capacity to make that decision. To find out more about this visit the Council website:

www.sheffield.gov.uk/mca.

If you want help to make important decisions such as where to live, contact the First Contact Team (details on p18).

#### Living in a home

When you're living in a home, there are some things you should know that can help make sure you get a good standard of care:

Personal allowance: While you live in the home you will have a personal allowance. This is an amount of money that you must get to pay for personal items while you live in a home. Your personal allowance can't be used to pay for your place in a home. It should be used to pay for things like newspapers or magazines and for your personal care such as hairdressing and toiletries.

Making a comment, compliment or complaint: If you have a comment, compliment or complaint about a home there are several things you can do:

- Tell the staff at the home that you see every day.
- Speak with the person in charge of running the home. They are usually called the manager or matron.
- Speak with the 'residents committee' where you can put forward your ideas on running the home.
- Contact the Care Quality Commission (see details on p15).





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#### TAPTONHOLME



#### Telephone (0114) 266 3440

14 Taptonville Crescent, Sheffield, S10 5BP mail@taptonholme.net

www.taptonholme.co.uk Registered Charity No. 515698

#### Home for elderly people

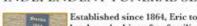
Small registered charity providing quality care in a warm and friendly atmosphere.

With pleasant gardens and located close to local amenities.

In house entertainment and outings provided at no extra cost.

> Visitors always welcome







Established since 1864, Eric took over the business in 1955 and has been looking after families in the local community and surrounding areas of Sheffield, Barnsley and Rotherham ever since. A second branch was opened at Sheffield Lane Top in 2014.

With decades of experience in guiding bereaved families through this difficult time, Eric Eyre provide a professional service caring for you and your loved ones while facilitating the necessary funeral arrangements and ensuring your wishes are carried out with care and compassion.

The team are available 24 hours a day, 365 days a year making sure someone is on hand at all times to support and assist you

#### A selection of the services we provide

- Arrangements in our office or in the comfort of your own home
- Pre-paid funerals
- · In-house catering
- · Floral tributes
- Recently renovated private Chapel of Res
- · Religious and non-religious funerals

Mortomley House, 2-4 Mortomley Lane, High Green, Sheffield. S35 3HR Tel: 0114 284 8202

Barnsley Road, Sheffield Lane Top, Sheffield, S5 0QG Tel: 0114 327 1720

e:info@ericeyre.co.uk | www.ericeyre.co.uk



samaritans.org/sheffield

jo@samaritans.org

You can also contact **Healthwatch Sheffield** about any concerns you have.

Healthwatch Sheffield is your local consumer watchdog for health and social care. They're independent from the statutory authorities and the NHS, and exist to make sure everyone in Sheffield can have a say in how services are designed and run.

You can talk to them about your experience of using health services (like GPs, dentists, opticians, pharmacies and hospitals) and social care services (like care homes, home care services, personal budgets etc). They want to hear about what's working well, as well as what can be improved. Your feedback is used to help influence and make recommendations on how to improve local services.

Find out more by visiting their website:

www.healthwatchsheffield.co.uk
or write to Healthwatch Sheffield,
The Circle, 33 Rockingham Lane,
Sheffield S1 4FW. You can email
info@healthwatchsheffield.co.uk
or call (0114) 253 6688.

#### **Safeguarding Adults**

People should be free to live a life free from harm and have their rights and choices respected. Some adults are less able to protect themselves and may find it difficult to let their wishes and feelings be known. This may make them more susceptible to abuse or neglect.

To find out more visit the Sheffield Adult Safeguarding Partnership website www.sheffieldasp.org.uk/sasp. If you or someone you know is being abused or neglected, or is at risk of being abused or neglected don't ignore it! Report your concerns to the Council's First Contact Team (details on the right).

## What happens if I move into a residential home, and later require nursing care?

Tell the home manager or matron, as well as your family and/or friends. A nursing assessor will then decide if nursing care is required. If nursing care is required NHS Sheffield will pay for this.

## What if I am living in a home and I don't like it?

After you move into a home there's always a trial period of up to four weeks. During this trial period if, for whatever reason the home is not suitable, there is an opportunity to move home. You or your family/friend should speak to the home manager or matron.

## Sheffield City Council First Contact Team

You can call into the reception at First Point, Howden House in the city centre or write to Sheffield City Council First Contact Team, Howden House, Union Street, Sheffield S1 2SH. Email asc.howdenhouse@sheffield.gov.uk or call (0114) 273 4908.



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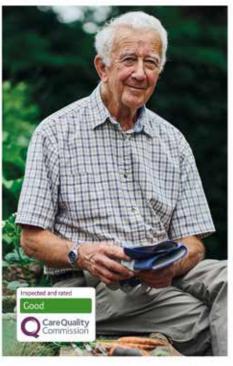
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"The care and support are exactly as he needs. The facilities, and especially the food, are excellent and nothing is too much trouble."

Sister of resident, August 2022 Source: carehome.co.uk





## Broomcroft House Care Home, welcoming new residents

Whether you need to find a local care home now, or are just starting to look into options, we can help. We're welcoming new residents to join us for as long as they need - a few weeks, a month or a permanent stay.

Nursing | Residential | Dementia care



## Call for advice on care today 0114 299 9721

Lines are open 8am to 6.30pm Monday to Friday, 9am to 12.30pm Saturday, Closed Sundays and bank holidays, Calls are charged at no more than local rate and count towards any inclusive minutes from mobiles. We may record or monitor our calls.



carehome.co.uk Review Score 48 reviews<sup>1</sup>



We follow strict UK infection control standards. Roll out available vaccines. Carry out regular tests and make sure our team always have PPE. That's our Safety Promise you can rely on.

All types of funding welcome

No health insurance needed

- contact details for all registered and approved homes in Sheffield.

	Provider	Contact details	Category	Beds
<b>S2</b>	Heeley Bank Care Home Heeley Bank Road, Sheffield S2 3GL	20114 224 5100 heeleybank@monarchhealthcare.co.uk www.monarchhealthcare.co.uk/heeley-bank/	Provides residential, nursing, Elderly Mentally Infirm (EMI), EMI nursing and end of life care. For older people only.	67
	Valley Wood Care Home 1 Cat Lane Sheffield S2 3AY	20114 239 1449 valleywood@sheffcare.co.uk www.sheffcare.co.uk	Provides dementia and Elderly Mentally Infirm (EMI) care. Respite care (for EMI only). For older people only.	54
S3	Burnt Tree Croft Residential Care Home 190 St Phillips Road, Sheffield S3 7JY	20114 275 7873 burnttreecroft@sheffcare.co.uk www.sheffcare.co.uk	Provides residential, Elderly Mentally Infirm (EMI) and respite care. For older people only.	40
	St Catherine's Nursing Home 152 Burngreave Road, Sheffield S3 9DH	20114 272 3523 (St Catherine's Unit main building) 20114 322 2947 (Hallam unit) manager.stcatherines@rctl.co.uk www.rctl.co.uk/st-catherines-our-community-	Provides residential, nursing, dementia, mental health, and respite care. Also care for life limiting conditions. For older people only.	70
\$4	Loxley Court 455 Petre Street, Sheffield S4 8NB	20114 242 0068 kim.suttle@towerviewcare.com www.loxley-court.com	Provides nursing, dementia and complex needs (including challenging behaviour).	48
	Norbury Court Devon Road, Sheffield S4 7AJ	20114 280 0990 manager.norbury@roseberrycare.co.uk www.roseberrycarecentres.co.uk	Provides residential, nursing and Elderly Mentally Infirm (EMI) care. For older people only.	59
	Pexton Grange Nursing Home Pexton Road, Sheffield S4 7DA	20114 244 1223 pextongrange@brancastercare.co.uk www.brancastercare.co.uk	Provides nursing, dementia and Elderly Mentally Infirm (EMI) care. Also rehabilitation.	57
	Rosebank Care Home 48 Lyons Road, Sheffield S4 7EL	20114 261 8618 shcadmin@silver-healthcare.co.uk www.silver-healthcare.co.uk	Provides residential, dementia and Elderly Mentally Infirm (EMI) care. For older people only.	26
	Westbourne House Nursing Home 379 Earl Marshall Road, Sheffield S4 8FA	20114 261 0016 westbourne@palmsrow.co.uk	Provides nursing and dementia care. Also provides respite care (if capacity). For older people only.	71
	Wood Hill Grange 526 Grimesthorpe Road Sheffield S4 8LE	20114 395 2093 woodhillgrange@portlanduk.co portlanduk.co	Provides residential, nursing, dementia and Elderly Mentally Infirm (EMI) care. End of life and respite care for EMI. For older people only.	75
	Wood Hill Lodge 522 Grimesthorpe Road, Sheffield S4 8LE	20114 395 2093 woodhillgrange@portlanduk.co portlanduk.co	Provides residential, nursing, complex behaviours, mental health, dementia and Elderly Mentally Infirm (EMI) care.	99

	Provider	Contact details	Category	Beds
S4	Wood Hill House 524 Grimesthorpe Road, Sheffield, S4 8LE	20114 395 2104 woodhillgrange@portlanduk.co portlanduk.co	Provides residential, nursing, complex behaviours, learning disability and mental health care. Also provides rehabilitation.	99

	Provider	Contact details	Category	Beds
<b>S</b> 2	Abbey Grange Residential and Nursing Home Cammell Road, Firth Park, Sheffield S5 6UU	20114 256 0046 abbeygrange@countrycourtcare.com www.countrycourtcare.com	Provides residential, nursing, dementia and Elderly Mentally Infirm (EMI) care. For older people only.	74
	Blenheim Court 100a Elm Lane, Sheffield Lane Top, Sheffield S5 7TW	√ 0114 245 6026  → blenheim@loginicare.com	Provides residential, nursing, dementia and respite care. For older people only.	38
	Deerlands Residential Care Home 48 Margetson Road, Parson Cross, Sheffield S5 9LS	20114 221 3258 heffcare.co.uk www.sheffcare.co.uk	Provides residential, dementia, Elderly Mentally Infirm (EMI) and day care. For older people only.	40
	<b>Haythorne Place Care Home</b> 77 Shiregreen Lane, Sheffield S5 6AB	<ul><li>20114 242 1814</li><li>admin.haythorneplace@roseberrycare.co.uk</li><li>www.roseberrycarecentres.co.uk</li></ul>	Provides nursing, dementia, Functional Mental Health, Elderly Mentally Infirm (EMI) and respite care. For older people only.	120
	Herries Lodge 2 Teynham Road, Shirecliffe, Sheffield, S5 8TT	20114 231 8861 Herries-lodge@anchor.org.uk www.anchor.org.uk	Provides residential and dementia care. Respite care (if capacity). For older people only.	47
	Longley Park View Care Home 70 Longley Lane, Sheffield S5 7JZ	<ul><li>20114 242 5402</li><li>☐ longleypark@exemplarhc.com</li><li>☐ www.exemplarhc.com</li></ul>	Provides nursing, dementia and Elderly Mentally Infirm (EMI) care. Also complex needs. For older people only.	59
	Northhill Care Home 2 North Hill Road, Southey Green, Sheffield S5 8DS	20114 285 5773 anneka.hardowar@hotmail.co.uk northhillcarehome@gmail.com	Provides residential, dementia and Elderly Mentally Infirm (EMI) care. For older people only (65+).	28
	Norwood Grange Care Home 10 Longley Lane, Sheffield S5 7JD	20114 243 1039 norwoodgrange@vitalitycarehomes.co.uk www.norwoodgrange.co.uk	Provides residential, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people only.	35
	Park View Care Home 416 Sicey Avenue, Sheffield S5 0EN	20114 257 1060 parkview.carehome@ sanctuary-housing.co.uk www.sanctuary-care.co.uk	Provides residential, dementia and respite care. For older people only.	60
	Springwood Residential Care Home 611 Herries Road, Sheffield S5 8TN	20114 232 5472 springwood@sheffcare.co.uk www.sheffcare.co.uk	Provides residential, dementia, Elderly Mentally Infirm (EMI) and day care. For older people only.	38

	Provider	Contact details	Category	Beds
<b>S6</b>	<b>Leahyrst Care Home</b> 20 Upperthorpe, Sheffield S6 3NA	20114 272 2984 leahyrst@silver-healthcare.co.uk www.silver-healthcare.co.uk	Provides residential, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people only.	41
	Midhurst Residential Care Home 21 Midhurst Road, Sheffield S6 1EY	20114 285 5345 midhurst@sheffcare.co.uk www.sheffcare.co.uk	Provides residential and dementia care. For older people only.	54
<b>S</b> 6	Northfield Nursing Home 2a Roebuck Road, Sheffield S6 3GP	20114 268 7827 northfield@palmsrow.co.uk	Provides residential, nursing and dementia care. Provides respite care (if capacity). For older people only.	63
S7	Overdale Residential Home, Keychange 29 - 31 Kenwood Park Road, Sheffield S7 1NE	20114 255 0257 overdale@keychange.org.uk www.keychange.org.uk	Provides residential and respite care. For older people only.	25
	Twelve Trees 17 Priory Road, Nether Edge, Sheffield S7 1LW	20114 255 5155 maria@twelvetreescare.co.uk www.twelvetreescare.co.uk	Provides residential care and respite (if capacity). For older people only.	34
SS	Henleigh Hall Care Home 20 Abbey Lane Dell, Sheffield, S8 0BZ	20114 235 0472 henleighhall@brighterkind.com www.brighterkind.com	Provides residential, nursing and respite care. For people with a physical disability of all ages.	62
	Holmwood Nursing Care Warminster Road, Norton Lees, Sheffield S8 9BN	20114 250 9588 holmwood@hc-one.co.uk www.hc-one.co.uk	Provides residential, nursing, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people only.	41
	Lower Bowshaw View Nursing Home 501a Low Edges Crescent, Low Edges, Sheffield S8 7LN	20114 237 2717 clairerodgers@lowerbowshawview. co.uk www.lowerbowshawview.co.uk	Provides residential, nursing and respite care. Also day opportunities. For older people only.	40
	Norton Lees Hall and Lodge 156 Warminster Road, Norton Lees, Sheffield S8 8PQ	20114 258 6425 admin@nortonlees-ch.co.uk manager@nortonlees-ch.co.uk www.nortonleescarehome.com	Provides residential and Elderly Mentally Infirm (EMI) care. For older people only.	80
	Pingley Court The Dale, Woodseats, Sheffield S8 0PS	20114 478 2095 dawn.pingleycourt@outlook.com www.pingleycourt.co.uk	Provides residential, dementia, day and respite care.	54
	Scarsdale Grange EMI Nursing Care 139 Derbyshire Lane, Sheffield S8 9EQ	20114 258 0828 igoan.parkin@scarsdalegrange.co.uk www.scarsdalegrange.com	Provides enhanced care (for people who present with behaviours), nursing, dementia, Elderly Mentally Infirm (EMI) and end of life care. For older people only.	52

- contact details for all registered and approved homes in Sheffield.

	Provider	Contact details	Category	Beds
<b>S</b>	Darnall Grange Nursing Home 84 Poole Road, Darnall, Sheffield S9 4JQ	20114 242 5757 darnallgrange@hermescare.co.uk www.hermescare.co.uk	Provides residential, nursing, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people only.	60
	<b>Darnall View Residential Home,</b> 37 Halsall Avenue, Darnall, Sheffield S9 4JA	20114 243 3323 adarnallview@gmail.com www.hermescare.co.uk	Provides residential, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people only.	24
	White Rose Court Care Home 40-42 Clifton Avenue, Sheffield S9 4BA	20114 244 2310 whiterosecourt@btconnect.com www.hermescare.co.uk	Provides residential, Elderly Mentally Infirm (EMI), day and respite care. For older people only.	21



- contact details for all registered and approved homes in Sheffield.

Provider	Contact details	Category	Bec
<b>Aaron House</b> 20 Collegiate Crescent, Broomhall Sheffield S10 2BA	20114 266 0310 aaronhouse1@btconnect.com www.hermescare.co.uk	Provides residential, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people only.	25
Alexander Court 2 Lydgate Court, Lydgate Lane, Crookes, Sheffield S10 5FJ	20114 268 2937 alexandercourt@hc-one.co.uk www.hc-one.co.uk/homes/ alexander-court	Provides residential, nursing and respite care. For older people only.	56
<b>Bridgedale House</b> 381 Fulwood Road, Sheffield S10 3GA	20114 230 9675 info@bridgedalecare.co.uk www.bridgedalecare.co.uk	Provides residential, dementia and respite care. For older people only.	25
Broomgrove Trust Nursing Home 30 Broomgrove Road, Sheffield S10 2LR	20114 266 1311 j.warburton@broomgrove-trust.co.uk www.broomgrove-trust.co.uk	Provides nursing, convalescent, end of life and respite care. For older people only.	40
Cairn Home 58 Selbourne Road, Sheffield S10 5ND	20114 266 1536 enquiries@cairnhome.org.uk www.srsb.org.uk/Cairn-Home	Provides residential and respite care. For older people and blind and partially sighted older people.	29
<b>Darwin House Care Home</b> Darwin Lane, Sheffield S10 5RG	20114 230 1414 admin@darwinhouse.co.uk www.darwinhouse.co.uk	Provides residential, early stage dementia and respite care. For older people only.	27
Hallamshire Residential Home 3 Broomhall Road, Sheffield S10 2DN	20114 266 9669 info@hallamshirecare.co.uk www.hallamshirecare.co.uk	Provides residential, dementia, Elderly Mentally Infirm (EMI) and day care. For older people only.	32
Moorend Place 34 Commonside, Sheffield S10 1GE	20114 268 0001 admin.moorendplace@roseberrycare. co.uk www.roseberrycarecentres.co.uk	Provides residential, nursing, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people only.	53
Taptonholme Residential Home 14 Taptonville Crescent, Sheffield S10 5BP	20114 266 3440 mail@taptonholme.net www.taptonholme.co.uk	Provides residential, dementia, Elderly Mentally Infirm (EMI), day and respite care. For older people only.	19
The Laurels and The Limes Care Home 115 Manchester Road, Sheffield S10 5DN	20114 266 0202 laurelslimes@hillcare.net www.hillcare.net	Provides residential, nursing, dementia, respite and end of life care. For older people only (65+).	88
The Porterbrook Care Home, 63 Tapton Crescent Road, Sheffield, S10 5DB	20114 266 0808 manager@theporterbrookcare.com www.theporterbrookcare.com	Provides residential, dementia and respite care. For older people only.	44

- contact details for all registered and approved homes in Sheffield.

	Provider	Contact details	Category	Beds
<b>S11</b>	Broomcroft House Care Home 414 Ecclesall Road South, Sheffield S11 9PY	<ul> <li>0114 235 2352</li> <li>broomcrofthouseall@bupa.com</li> <li>www.bupa.co.uk/care-services/care-homes/broomcroft-house-sheffield</li> </ul>	Provides residential, nursing, dementia and respite care. For people 18+.	70
	Eagle House 43 Stalker Lees Road, Sheffield S11 8NP	<ul> <li>0114 268 7001</li> <li>eaglehousesheffield@gmail.com</li> <li>manager-eaglehouse@susashgroup.com</li> <li>www.eaglehousesheffield.com</li> </ul>	Provides residential, nursing and respite care. Also care for older people with functional mental health problems.	46
	Grange Crescent Residential Home 47 - 49 Grange Crescent, Sheffield S11 8AY	2 0114 255 5539 grangecrescent@sheffcare.co.uk www.sheffcare.co.uk	Provides residential and respite care. For older people (aged 50+).	54
	Prior Bank House Residential Care 74 Cherry Tree Road, Nether Edge, Sheffield S11 9AB	2 0114 255 2115 simone.clover@anchor.org.uk www.anchor.org.uk	Provides residential, dementia and respite care. For older people only.	32
	Seven Hills Nursing Home 17 Cherry Tree Road, Nether Edge, Sheffield S11 9AA	2 0114 255 3023 sevenhillsnursinghome@btconnect.com www.hermescare.co.uk	Provides nursing, dementia and Elderly Mentally Infirm (EMI) care. For older people only.	28
<b>S12</b>	<b>Ascot Lodge Nursing Home</b> 48a Newlands Road, Sheffield S12 2FZ	2 0333 999 8402 ascotlodge@hc-one.co.uk www.hc-one.co.uk/carehomes/ascot-lodge.aspx	Provides residential, nursing, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people only.	47
	<b>Brackenfield Hall</b> 66a Fox Lane, Frecheville, Sheffield S12 4WU	20114 265 1039 brackenfield-hall@anchor.org.uk www.anchor.org.uk	Provides residential, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people only.	60
	Chatsworth Grange Care Home Hollybank Road, Intake, Sheffield S12 2BX	2 0114 235 8000 hatsworth@bondcare.co.uk www.bondcare.co.uk	Provides residential, nursing, dementia and Elderly Mentally Infirm (EMI) care. For older people only.	66
	Cotleigh Residential Care Home 31 Four Wells Drive, Hackenthorpe, Sheffield S12 4JB	2 0114 263 3800 cotleigh@sheffcare.co.uk www.sheffcare.co.uk	Provides residential, dementia and Elderly Mentally Infirm (EMI), care. For older people.	62
	Richmond Heights Care Home 42b Woodhouse Road, Intake, Sheffield S12 2AZ	20114 253 1992 manager@richmondsheights-ch.co.uk admin@richmondheights-ch.co.uk	Provides nursing, dementia and respite care. For older people (50+).	51

- contact details for all registered and approved homes in Sheffield.

	Provider	Contact details	Category	Beds
<b>S13</b>	Balmoral Care Home 6 Beighton Road, Sheffield S13 7PR	20114 254 0635 balmoral.m@fshc.co.uk www.fshc.co.uk/balmoral-care-home	Provides residential, nursing, dementia, and respite care. For older people (65+).	75
	Beechy Knoll Care Home 378 Richmond Road, Sheffield S13 8LZ	2 0114 239 5776 beechyknoll@pearlcare.co.uk www.pearlcare.co.uk	Provides residential, dementia and respite care. For older people and people 18+ with a learning disability.	40
	Housteads Residential Care Home 1 Richmond Park Grove, Sheffield S13 8HX	2 0114 269 2469 housteads@sheffcare.co.uk www.sheffcare.co.uk	Provides residential, dementia and Elderly Mentally Infirm (EMI) care. For older people only.	40
<b>S17</b>	The Glen Private Nursing Home 224 Abbeydale Road South, Dore, Sheffield S17 3LA	20114 236 5580 enquiries@theglenprivate nursinghome.co.uk www.theglenprivatenursinghome.co.uk	Provides nursing care for older people only.	19
S20	Knowle Hill Residential Care Home High Street, Beighton, Sheffield S20 1HE	20114 221 3249 knowlehill@sheffcare.co.uk www.sheffcare.co.uk	Provides residential, dementia and Elderly Mentally Infirm (EMI) care. For older people only.	74
	Rose Cottage Nursing Home Station Road, Halfway, Sheffield S20 3GS	2 0114 251 0595 office.rcdevelopments@gmail.com www.rosecottagedpi.co.uk	Provides residential and nursing care. For older people only.	29

	Provider	Contact details	Category	Beds
<b>S35</b>	Aaron View Residential Care Home 285 Lane End, Chapeltown, Sheffield S35 3UH	2 0114 286 9753 aaronview@yahoo.co.uk www.superiorcarehomes.com	Provides residential care and respite care (if beds available). For older people only.	30
	Chapel Lodge Nursing Home 105 Station Road, Chapeltown, Sheffield S35 2XF	2 0114 257 8727 admin.chapellodge@ roseberrycarecentres.co.uk	Provides residential and nursing care. For older people only.	64
	Coumes Brook Home Ltd Cockshutts Lane, Oughtibridge, Sheffield S35 0FX	2 0114 286 2211 illcrook@btconnect.com	Provides residential and dementia care. For older people only.	25
	Hilltop Lodge Care Home 25 White Lane, Chapeltown, Sheffield, S35 2YH	2 0114 246 2000 hilltoplodge@akaricare.co.uk www.akaricare.co.uk	Provides residential, nursing, dementia, palliative and respite care. For people over 18 and over 65.	61
	Nightingale Residential Care Home Nether Lane, Ecclesfield, Sheffield S35 9ZX	2 0114 257 1281 info@nightingalecarehome.com www.nightingalecarehome.com	Provides residential, dementia and Elderly Mentally Infirm (EMI) care. For older people only.	40
S36	Alpine Lodge Alpine Road, Stocksbridge, Sheffield S36 1AD	2 0114 288 8226 manager@alpinelodgecare.co.uk www.burlingtoncare.com	Provides residential, nursing, dementia, Elderly Mentally Infirm (EMI) and respite care. For older people (60+), people with a physical disability and people with mental health problems.	67
	Belmont House Nursing and Care Home Belmont Drive, Stocksbridge, Sheffield S36 1AH	2 0114 283 1030 belmonthouse@countrycourtcare.com www.countrycourtcare.com	Provides residential, nursing, dementia and Elderly Mentally Infirm (EMI) care. For older people only.	52

## Residential Care for people with a learning disability

	Provider Name	Contact details	Category	Beds
S	Hascott House 243 Gleadless Road, Heeley Green, Sheffield S2 3AL	2 0114 258 8895 Sacelyn.aldred@caretech-uk.com	For adults with a learning disability and adults with autism.	9
2	Chamwood Court 2 Upwell Lane, Sheffield S4 8EY	2 0114 242 0881 chamwoodmanager@gmail.com	For adults with a learning disability and mental health issues.	8
	Wood Hill House 524 Grimesthorpe Road, Sheffield S4 8LE	2 0114 395 2104 woodhillhouse@portlanduk.co portlanduk.co	For people with a learning disability. Provides respite care.	99

## Residential Care for people with a learning disability

	Provider Name	Contact details	Category	Beds
<b>S</b> 5	Rivelin House 498 Bellhouse Road, Sheffield S5 ORG	0114 257 7911 rivelinhousestaff@voyagecare.com www.voyagecare.com	For people with a learning disability that have a nursing need.	8
	The Old School House 2 Norwood Road, Sheffield S5 7BD	20114 256 4639 oldschoolhouse.staff@ caretech-uk.com www.caretech-uk.com	For people with a learning disability and people with autism.	4
	<b>Tunhill House Care Home</b> 251 High Greave Road, Sheffield S5 9GS	0114 246 6891 tunhillhouse.deputymanager@ caretech-uk.com www.caretech-uk.com	For people with a learning disability and people with autism. Provides respite care.	4
98	Meadow View - Moorville Hollow Meadows, Manchester Road, Sheffield, S6 6GL	0114 230 8217 rory@moorville-residential.co.uk ciro@moorville-residential.co.uk lewis@moorville-residential.co.uk rob@moorville-residential.co.uk www.moorville.com	For people with a learning disability and people with autism.	4
	The Lodge - Moorville Hollow Meadows, Manchester Road, Sheffield, S6 6GL	2 0114 230 8217 see Meadowview for email addresses www.moorville.com	For people with a learning disability and people with autism.	6
	<b>Oak Farm – Moorville</b> Rivelin Valley Road, Sheffield, S6 5SL	2 0114 698 0145 see Meadowview for email addresses www.moorville.com	For people with a learning disability and people with autism.	2
<b>S8</b>	Norton House (Heathcotes) 69 Brindley Crescent, Sheffield, S8 8RT	2 0114 258 5336 nortonhouse@heathcotes.net www.heathcotes.net	For people with a learning disability, people with autism, challenging behavior and mental health problems.	8
	Short Breaks 136 Warminster Road, Sheffield S8 8PQ	2 0114 258 3304 Pat.Whelan@sheffield.gov.uk	For adults with a learning disability. Provides respite care.	10
	Woodseats Lodge (Heathcotes) 68 Brindley Crescent, Sheffield, S8 8RT	0114 250 9923 woodseats@heathcotes.net www.heathcotes.net	For people with a learning disability, people with autism, challenging behavior and mental health problems.	8
	Hallamgate House - Moorville 16 Hallamgate Road, Sheffield, S10 5BT	0114 457 3179 rory@moorville-residential.co.uk ciro@moorville-residential.co.uk www.moorville-residential.co.uk	For people with a learning disability and people with autism. Provides nursing care.	7

## Residential Care for people with a learning disability

	Provider Name	Contact details	Category	Beds
S10	Moorville House 24 Ryegate Road, Sheffield S10 5FA	20114 263 1551 rory@moorville-residential.co.uk ciro@moorville-residential.co.uk rob@moorville-residential.co.uk www.moorville-residential.co.uk	For people with a learning disability and people with autism.	9
	The Glades - Moorville 24 Ryegate Road, Sheffield S10 5FA	2 0114 263 1551 see Moorville for email addresses (p28) www.moorville-residential.co.uk	For people with a learning disability and people with autism.	4
<b>S11</b>	The Manse 24 St Andrew's Road, Sheffield S11 9AL	20114 258 2154 carol.loftus@kingfieldcaregroup.co.uk www.themansesheffield.co.uk	For people with a learning disability. 1 respite care bed.	9
<b>S12</b>	Jane House 2 Corker Road, Sheffield S12 2TH	2 0114 264 6424 iane.house1@gmail.com	For people with a learning disability.	5
	Kirkby View 4 Kirkby View, Gleadless, Sheffield, S12 2NB	2 0114 213 1750 info@principlesupportltd.co.uk www.principlesupportltd.co.uk	Provides respite care for people with a learning disability, people with autism and people with challenging behaviour.	3
	Step up Support 759 Gleadless Road, Sheffield S12 2QD	<ul> <li>0114 438 9144  07541 037856</li> <li>info@stepupsupport.org</li> <li>www.stepupsupport.org</li> </ul>	For adults (18+) with a learning disability. Provides respite and day care.	3
<b>S13</b>	Beechy Knoll Care Home 378 Richmond Road, Sheffield S13 8LZ	2 0114 239 5776 beechyknoll@pearlcare.co.uk www.pearlcare.co.uk	For older people and people 18+ with a learning disability. Provides dementia and respite care.	40
	The Fields Spa Lane, Woodhouse, Sheffield S13 7PG	2 0114 269 1144 lorrainebostock@cygnethealth.co.uk www.cygnethealth.co.uk	For people 20+ with a learning disability or a physical disability. Provides nursing care.	54
	Woodview Care Home 2 Richmond Park Way, Sheffield S13 8HU	2 0114 254 0843 Alice.Merry@achievetogether.co.uk www.achievetogether.co.uk	For young adults 18+ with a severe learning disability.	9
<b>S14</b>	Buckwood View Nursing Home, 6 Buckwood View, Sheffield S14 1LX	2 0114 253 0400 marie.hunter@guinness.org.uk www.guinnesspartnership.com	For adults 40+ with a learning disability. Provides nursing care.	18
<b>S17</b>	<b>HFT - The Elms</b> Old Hay Lane, Dore, Sheffield S17 3GN	2 0114 236 2292 roz.cartwright@hft.org.uk www.hft.org.uk	For people with a learning disability.	8
<b>S</b> 35	Blossom View Respite Home Highgreen Development Trust, Paces Campus, Pack Horse Lane, High Green, Sheffield, S35 3HY	2 0114 350 3237 nicola.abbey1@nhs.net info@blossomview.co.uk	For adults with a learning disability and complex needs. Provides dementia and respite care.	10

## Residential Care for adults with disabilities

Read the Care Quality Commission ratings for these homes at www.cqc.org.uk

	Provider Name	Contact details	Category	Beds
S5	Haythorne Place Care Home 77 Shiregreen Lane, Sheffield S5 6AB	<ul> <li>0114 242 1814</li> <li>admin.haythorneplace@roseberrycare.co.uk</li> <li>www.roseberrycarecentres.co.uk</li> </ul>	For people with a physical disability and people with a mental health condition. Provides nursing, dementia, Elderly Mentally Infirm (EMI) and respite care.	120
<b>S13</b>	The Fields Spa Lane, Woodhouse, Sheffield S13 7PG	0114 269 1144 lorrainebostock@cygnethealth.co.uk www.cygnethealth.co.uk	For people 20+ with a physical disability or a learning disability. Provides nursing care.	54
S17	Mickley Hall - Valorum Care Mickley Lane, Totley, Sheffield S17 4HE	2 0114 236 9952 Victoria.Rhodes@valorumcare.co.uk referral.enquiries@valorumcaregroup.com www.valorumcaregroup.com/services/ mickley-hall	For people 18+ with a physical disability. Provides nursing care.	39

## Care homes which specialise in mental health

	Provider Name	Contact details	Category	Beds
<b>S</b> 2	Norfolk Road Together - for Mental Wellbeing 2-10 Norfolk Road, Sheffield S2 2SX	20114 272 2245 norfolkroad@together-uk.org www.together-uk.org	For people aged 18-65 with a mental health condition.	11
S3	Abbeyfield Grange Residential Care Ltd 148 Burngreave Road, Sheffield S3 9DH	2 0114 275 9482 info@abbeyfieldgrange.co.uk www.abbeyfieldgrange.co.uk	Recovery focused residential unit for men with mental health problems. Also has supported living accommodation. Provides support in the community for both men and women.	17
\$	Willowbeck Health Care Ltd 95 Holywell Road, Sheffield S4 8AR	2 0114 261 7771 willowbeck@exemplarhc.com www.exemplarhc.com	For people 18-65 with a mental health condition and people with a physical disability. Provides nursing care.	80

## Residential Care homes which specialise in mental health

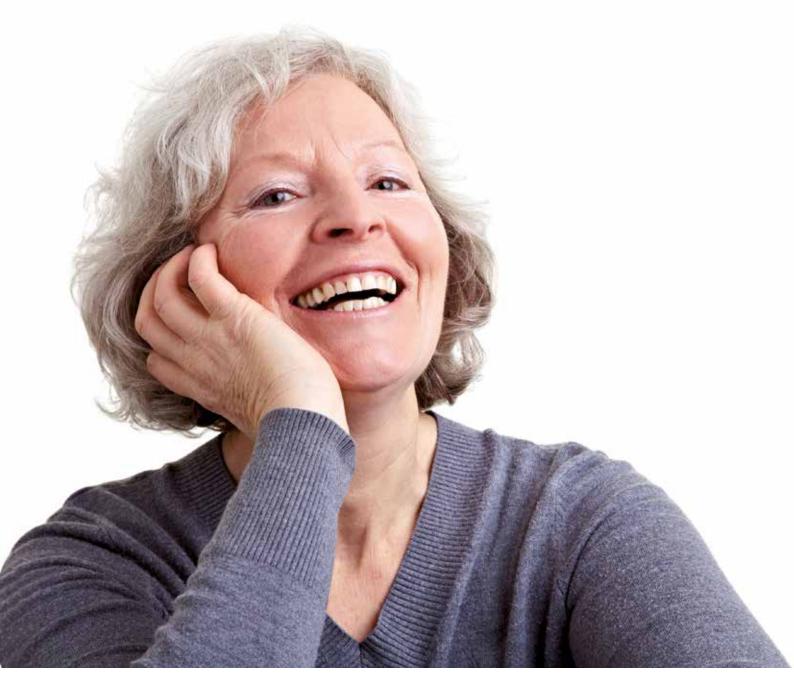
	Provider Name	Contact details	Category	Beds
S5	<b>Haythorne Place Care Home</b> 77 Shiregreen Lane, Sheffield S5 6AB	2 0114 242 1814 admin.haythorneplace@roseberrycare. co.uk www.roseberrycarecentres.co.uk	For people with a physical disability and adults with a mental health condition. Provides nursing, dementia, Elderly Mentally Infirm (EMI) and respite care.	120
98	Westbourne House Residential Care 42-44 Dykes Hall Road, Sheffield S6 4GQ	2 0114 234 8930 westbourne_house@btconnect.com	For people 18+ with a mental health condition, people with a learning disability and people with a physical disability. Provides dementia care.	11
S7	Sandford Grove House 70-72 Machon Bank, Sheffield S7 1GR	<ul> <li>0114 250 7324</li> <li>nargis@sandfordhouseltd.com</li> <li>jody@sandfordhouseltd.com</li> <li>www.sandfordhousecare.co.uk</li> </ul>	Respite care for adults with a mental health condition, adults with a learning disability and adults with challenging behaviour.	18
	Sheldon House Care Home 61 Sheldon Road, Sheffield S7 1GT	20114 258 8883 maria@sandfordhouseltd.com nargis@sandfordhouseltd.com www.sandfordhousecare.co.uk	For Muslim females with a mental health condition. Provides respite care for adults with a mental health condition, adults with a learning disability or adults with challenging behaviour.	6
SS	Norton House (Heathcotes) 69 Brindley Crescent, Sheffield, S8 8RT	<ul><li>0114 258 5336</li><li>NortonHouse@heathcotes.net</li><li>www.heathcotes.net</li></ul>	For people with a mental health condition, people with a learning disability and people with Autism. Also challenging behaviors and complex needs.	8
	Sandford House - Chesterfield Road 317 Chesterfield Road, Sheffield, S8 ORT	<ul><li>0114 250 9349</li><li>janet@sandfordhouseltd.com</li><li>nargis@sandfordhouseltd.com</li><li>www.sandfordhousecare.co.uk</li></ul>	Respite care for adults with a mental health condition, adults with a learning disability and adults with challenging behaviour.	32
	Woodseats Lodge (Heathcotes) 68 Brindley Crescent, Sheffield, S8 8RT	<ul><li>0114 250 9923</li><li>Woodseats@heathcotes.net</li><li>www.heathcotes.net</li></ul>	For people with a mental health condition, people with a learning disability and people with Autism. Also challenging behaviours and complex needs.	8
6S	<b>Bowden Lodge</b> 669 Prince of Wales Road, Sheffield, S9 4ES	20114 243 3875 adultcare@priorygroup.com www.prioryadultcare.co.uk/find-a-location/bowden-lodge	For people 18-65 with a mental health condition.	16
<b>S11</b>	Eagle House 43 Stalker Lees Road, Sheffield S11 8NP	20114 268 7001 eaglehousesheffield@gmail.com manager-eaglehouse@susashgroup.com www.eaglehousesheffield.com	For older people with functional mental health problems. Provides nursing and respite care.	46
<b>S12</b>	Lister Project (SYHA) 2a Basegreen Road, Gleadless, Sheffield S12 3FH	<ul><li>2 0114 265 2016</li><li>⇒ h.liparoti@syha.co.uk</li><li>www.syha.co.uk</li></ul>	For people 18+ with a mental health condition.	25

## **Drug and Alcohol Rehabilitation**

Read the Care Quality Commission ratings for these homes at www.cqc.org.uk

Provider Name	Contact details	Category	Beds
Phoenix Futures National Specialist Family Service 29-31 Collegiate Crescent, Sheffield S10 2BJ	2 0114 268 5131 sheffield.family.residential@ phoenixfutures.org.uk www.phoenix-futures.org.uk	Drug and alcohol rehabilitation for children up to the age of 10 years old and parents over the age of 18.	12

To access local authority funded drug or alcohol residential rehabilitation contact the community drug and alcohol treatment service on 2 0114 305 0500.



## **Care home checklist**

Care home names:			
Home 1:			
Home 2:			
Home 3:			
Atmosphere	Home 1	Home 2	Home 3
Is the atmosphere friendly and homely?			
Are the staff friendly and approachable?			
Is the home well decorated and well kept?			
Does it have a pleasant smell?			
Are the residents happy and relaxed with lots to do?			
Location	Home 1	Home 2	Home 3
Can relatives and friends get there easily to visit you?			
Is it easy for you to get to the shops, church or activities you want?			
Accommodation	Home 1	Home 2	Home 3
Is there a choice of rooms and can you have a single room if you wish?			
If you do share, can you meet the person you will be sharing with?			
Are there en-suite facilities? If not, are there enough bathrooms and are they close to your room?			
Can you lock the door of your room?			
Is there a secure place for valuables and are they insured?			
Can you bring some of your own belongings? How many and which ones?			
Can you have a TV and a telephone in your room?			
Is the furniture in the communal rooms comfortable and arranged well?			
<u> </u>			
Is there a choice of lounges?			•
Is there a choice of lounges?  Is there a garden you can access and is it well maintained?			

Accessibility	Home 1	Home 2	Home 3
Is the building easy to move around in?	Home I	Home 2	Home 5
Are there rails and enough space for wheelchairs?			
If there is more than one floor, are there lifts?			
Are there call bells in bedrooms and			
communal areas?			
Are bathrooms adapted so that you can use the bath or shower?			
If you have a sensory impairment does the home have equipment to allow you to join in all their activities?			
Daily Life	Home 1	Home 2	Home 3
Is there a residents' committee? Would you be able to have a say about any decisions?			
Can you get up and go to bed when you want?			
Can you go out or have visitors when you want? (Covid19 pandemic permitting)			
Are you able to buy small items such as stamps, newspapers or snacks in the home?			
What arrangements are in place if you need to buy other items such as clothes, toiletries, presents or alcohol?			
Does the home offer any activities and outings that you would be interested in?			
Would you be able to continue with any hobbies you have?			
Can you practice your own religion?			
Does the home have a pet policy?			
Staff	Home 1	Home 2	Home 3
Are there adequate staff on duty day and night?			
Are staff formally trained (eg safeguarding, moving and handling, first aid, dementia care)?			
Meals	Home 1	Home 2	Home 3
Can you see a sample menu?			
Is there a choice of food each day?			
Is there a choice of when you can eat?			
Can special diets be catered for?			
Can you have a snack or a drink whenever you wish?			

Personal care	Home 1	Home 2	Home 3
Can you have a say in the way you are looked after?			
How often will you be able to have a bath or shower or be supported to have a bath or shower?			
Is any equipment supplied if you need it?			
Does a doctor visit the home regularly?			
Would you be able to keep your own GP?			
Does a hairdresser / barber visit the home?			
Does a chiropodist visit the home?			
Would you be able to stay if your health got worse?			

get weree.			
Terms and conditions	Home 1	Home 2	Home 3
Who owns the home and who manages the home?			
Is there a written contract or agreement?			
Can you have a trial period? How long for?			
What notice must you give if you wish to leave?			
What is the weekly charge?			
Is there anything that is not covered by this charge?			
How often do fees increase? Are they payable weekly or monthly?			
Are advance payments required?			
What happens if you are unhappy with the home after you have moved in?			
What are the terms for keeping the room if you need to go into hospital?			
What happens if you run out of funds?			
What do the CQC say about the home?			
Is the home on the Council's Recognised Provider List?			

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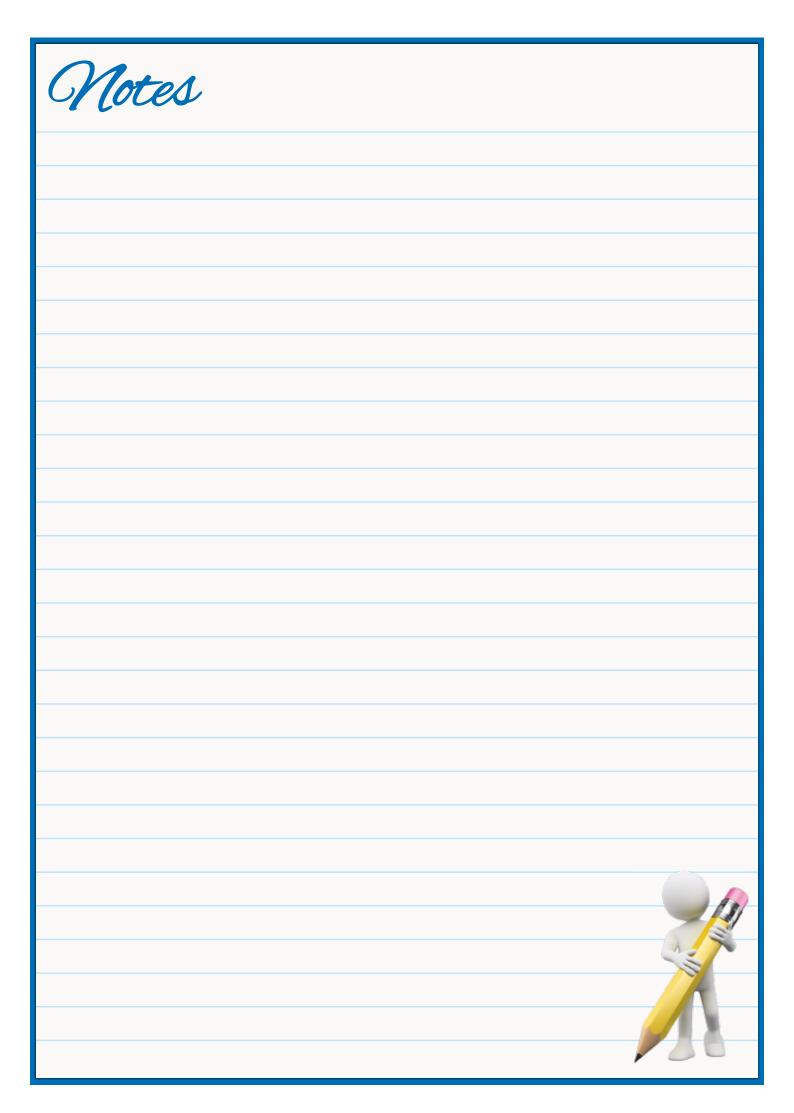
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